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Sapiens AI Beta Programme



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Project Athena was never going to be an IT replacement programme – it's a business-led transformation.

Then the future arrived faster than any of us expected: generative AI became practical, and agentic AI started becoming real.

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Agentic claims unite platform, agents and people

Sapiens Property & Casualty Foundation (powered by IDITSuite) provides the core, specialist agents run the flow and people stay in the decisions that matter



Build the foundation

Athena is the modern core. Agentic AI adds an intelligent layer; the profoundly-human philosophy guides its use.



Run the agentic flow

Decompose claims into seven specialist roles, orchestrate them end-to-end and control intervention with confidence scoring.



Human judgment

Ask: Can we? Should we? Where should the human be? Technology, governance and philosophy answer together.

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The opportunity isn't to automate insurance - it's to remove the parts that don't create value, so our people can focus on the parts that do. Used well, AI may make us more human, not less.

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Questions?

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Thank you

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