

# Tia Enterprise

## for Property & Casualty

### A comprehensive suite of advanced insurance solutions for staying ahead of the game

Transitioning from traditional to digital insurance calls for optimizing operations, reducing costs, and providing customers with top service and seamless online experience. All this while facing the many challenges of integrating legacy systems with digital solutions. Tia Enterprise addresses these challenges with a solid holistic solution portfolio that is built on open architecture, resides on the cloud, and enables:



Quickly customizing and launching new products



Integrating various digital solutions



Leveraging business insights via embedded analytics

Tia Enterprise is comprised of several core solutions. Each of these can be purchased as a stand-alone module, but to enjoy all benefits, it's recommended to deploy the entire suite.

Claims handlers can take advantage of guided automated processes to enhance service, prevent leakage, and boost productivity.

### Reduced costs and improved service with Core Billing



Core Billing provides operational efficiency by controlling money flows automatically while maintaining manual authorizations of larger sums. With a common setup and maintenance facility for many activities, you get full control of the supporting functions within each of the departments running on Tia Enterprise. With all standard processes automated, there is much less chance of human error. And the ability to reuse similar configurations provides significant cost savings and increases efficiency.

## Seamless customer experience with Core Policy

Core Policy is a key part of your workflow. It manages the whole lifecycle, driving processes and policy handling – from issuing and adjustments right through to renewals and cancellations. Core Policy allows creating quotes and adjusting policies quickly. This agility provides both self-service and call-in customers a smooth insurance journey.

## Fast Time to Market with Core Products

Core Products enables fast and easy creation, configuration, and distribution of any product type – from a simple private line to the most complex commercial line. By eliminating dependencies on IT and putting configuration at the fingertips of your insurance professionals, it lowers the time and cost of introducing new products and enables product consolidation. Product configuration and portfolio management has never been so easy!

## Boost productivity and efficiency with Core Claims

Core claims is customer-centric and information-driven, enabling “one-stop processing” for significantly improved claims handling. It improves efficiency for your claim handlers, allowing them to provide faster, more personal service to call-in customers. It’s also a transparent platform for dialogue and more self-service opportunities for your customers – via their preferred channels. Claims handlers can take advantage of guided automated processes to enhance service, prevent leakage, and boost productivity.

## Peace of mind with a cost-efficient, reliable GDPR Compliance solution

GDPR provides a comprehensive solution for addressing GDPR requirements. This module is pre-defined, configurable, and can be quickly deployed according to best practice. It also ensures that data integrity is preserved, and that the system works seamlessly after any data deletion. This solution is also future-proof, as new features in Tia will include the GDPR requirements.



## **Tia Enterprise Add-on Products**

The full scope of complementary solutions enables insurers to create, develop and innovate on Tia Enterprise.

### **Tia REST API**

#### **The power to innovate with lower TCO and improved operational efficiency**

REST API activates your digital insurance ecosystem. As REST is the preferred way for software applications to communicate, using it you can quickly and cost-efficiently create a completely unique digital landscape. It provides developers with ultimate front and backend integration flexibility, making it easier than ever to take advantage of CRM systems, external data providers, Insurtech solutions, engagement solutions such as mobile and portals, and much more. REST API is compatible with future releases, so lower maintenance and upgrade costs are assured. With it you can enjoy a flexible tool for expanding and adjusting your IT requirements to align with any new business needs.

### **Tia Sales Product Designer**

#### **The power to create and distribute products within days**

Sales Product Designer significantly cuts your Time to Market for new products. It gives your sales and marketing departments the power to create their own targeted products within just a few days instead of months. SPD drives product diversification and supports more strategic product-design thinking, as well as providing your customers the products they are looking for, much faster. This means you can always stay ahead of the competition.

### **Tia Business Intelligence**

#### **The power to win with 100% KPI-based automatically generated reports**

Business Intelligence (BI) is an out of the box, cloud-based solution that ensures fast time to market as well as a low TCO. Using BI, you can save up to four times the development and ongoing costs compared to "in house" solutions. With Microsoft Power BI as the toolset, users enjoy great visualizations.

And because our ETL engine does all the heavy data lifting, insurers don't need to invest in time-and-budget-consuming mapping.

### **Tia Country Layers**

#### **The power to standardize processes while tailoring per location**

Country-Specific Connectors are local extension modules which support connectivity to the insurance-relevant authorities, registries, financial institutions, and third-party programs that you deal with in your

#### **Sapiens Insurance Platform**

A future-proof, AI-based, open and integrated insurance platform, which accelerates innovation, delivers sustained value and empowers insurers to grow, differentiate, and stay ahead. [Learn More >>](#)

### **About Sapiens**

Sapiens empowers insurers and financial markets with digital software solutions and services. With four decades of experience and more than 600 global customers, Sapiens has a proven ability to satisfy customers' core, data and digital requirements.

For more information visit [sapiens.com](https://sapiens.com) or follow us on [LinkedIn](#).

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