

The Sapiens logo, featuring the word "SAPIENS" in a bold, white, sans-serif font. A small blue swoosh underline is positioned under the letter "A".

Sapiens BillingMaster For Property & Casualty

Vital for Financial Health

With the complexity and proliferation of insurance products and services in today's property and casualty (P&C) insurance sphere, being able to efficiently manage the full billing and collection lifecycle is vital to the financial health of insurance companies. Automated, digital billing and collection allow the organization to more accurately manage the full range of processes.

Today's P&C insurers are searching for what almost seems like a contradiction: a simple and intuitive system that can also scale and handle complex products. Without an effective billing system, P&C providers risk poor customer service – customers get extremely upset when presented with erroneous fees or charges. They will also find it difficult to support their business needs and to quickly scale for future growth.

Sapiens BillingMaster for Property & Casualty

Purpose-built for P&C insurers, Sapiens BillingMaster is a part of Sapiens IDITSuite for Property & Casualty and is our enterprise billing platform tailored to fit seamlessly with your processes, workflows and requirements. From basic personal lines to the most complex specialty products, Sapiens BillingMaster provides exactly what you need, exactly how you need it, with less time and effort than you could have imagined.

BillingMaster offers intuitive interface design, flexibility, ease of deployment, highly configurable integrations and rich functionality in an entirely new paradigm.

The solution integrates with third-party systems and data repositories with unparalleled speed and ease. It manages billing on an agency bill, or direct bill basis. Automated processes throughout the billing lifecycle including lockbox, allocation, transfers, disbursements, write-offs, disputes and other billing activities.

BillingMaster reduces billing leakage and collection time frames through automated processes to identify uncollected earned premiums. It also combines invoices to reduce costs and leverages equity-based billing to avoid unpaid coverage. Multiple currencies with automatic FX gain and loss adjustments are supported, and the solution delivers timely and accurate information through comprehensive reports.

Business Benefits

Increased operational accuracy and efficiency via the ability to track all billing items at the detail level and to more accurately manage premiums, commissions, taxes, discounts, surcharges and fees



A superior user experience for agents and customers with an accounting dashboard that drills down important billing details, preventing mistakes and misunderstandings



Increased customer satisfaction is generated from full support for flexible payment plans and the ability to change payment arrangements



Reduced costs result from streamlined billing operations

Pre-Integrated with Our DigitalSuite

BillingMaster, which can be deployed separately, is part of Sapiens IDITSuite for Property & Casualty, which also includes policy administration and claims, and is preintegrated with the **Sapiens DigitalSuite**.

The mature P&C platform is cloud and API-based. It is comprised of:

- **PolicyMaster** for Property & Casualty is used by agents, underwriters and customers to quote, issue and administer policies. It includes integration with third-party systems and provides comprehensive policy lifecycle support for all P&C lines of business.
- **BillingMaster** enables P&C insurers to integrate with third-party systems and data repositories, enjoy best-in-class usability and automate processes throughout the billing lifecycle.
- **ClaimsMaster** for Property & Casualty is an underlying platform that prepares P&C insurers to adapt to new business requirements. The claims system offers intelligent, rules-driven workflow with effective claim assignment, ensuring faster cycle times in claims, which equates to lower expenses and settlement costs.
- **DigitalSuite** offers a cloud-based, end-to-end, holistic and seamless digital experience for agents, customers, brokers, customer groups and third-party service providers. The suite is pre-integrated with Sapiens' core suites and is comprised of **Digital Engagement**, **Digital Enablement** and **API Layer components**.

By combining insurance solutions and services with auto and home sensors, digital transformation platforms, etc., P&C insurers can become part of a strong ecosystem that magnifies their reach and appeal. Sapiens partners with a wide variety of cutting-edge insurtech companies to bring our customers innovative solutions and products that are seamlessly integrated with the platform's infrastructure services, such as security, logging, monitoring and analytics.

About Sapiens

Sapiens empowers insurers and financial markets with digital software solutions and services. With 40 years of experience and 600 global customers, Sapiens has a proven ability to satisfy customers' core, data and digital requirements. For more information: www.sapiens.com.

Interested in learning more?

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